9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 4TH QUARTER ACTIVITY REPORT
APRIL - JUNE 2019
REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

REGION COMPLIANCE

- Tustin: 97.78%
- Irvine: 97.05%
- Villa Park: 95.88%
- Unincorporated: 96.76%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches

REGION DISPATCHES

- Tustin: 1636
- Irvine: 3480
- Villa Park: 101
- Unincorporated: 268

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Transports

REGION TRANSPORTS

- Tustin: 1066
- Irvine: 2174
- Villa Park: 63
- Unincorporated: 125

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border