Response Time Compliance

ALL REGIONS COMPLIANCE 97.25%
- Region A 97.24%
- Region B 96.02%
- Region C 97.28%
- Region D 98.28%
- Region E 97.25%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches

ALL REGIONS DISPATCHES 2016
- Region A 1664
- Region B 3704
- Region C 5501
- Region D 4304
- Region E 4933
- Home Wellness 53

Fig 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Transports

ALL REGIONS TRANSPORTS 13159
- Region A 1178
- Region B 2454
- Region C 3469
- Region D 2766
- Region E 3292

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border