9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 3rd QUARTER ACTIVITY REPORT
JANUARY - MARCH 2019
REGION B
(Cypress, La Palma, Los Alamitos, Seal Beach, Stanton, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

![Response Time Compliance Chart]

**Fig. 1:** Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

 Dispatches

![Dispatches Pie Chart]

**Fig. 2:** Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

 Transports

![Transports Pie Chart]

**Fig. 3:** Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

**REGION COMPLIANCE**
- Cypress: 94.97%
- La Palma: 97.09%
- Los Alamitos: 97.12%
- Seal Beach: 97.67%
- Stanton: 97.03%
- Unincorporated: 83.90%

<table>
<thead>
<tr>
<th>REGION DISPATCHES</th>
<th>3704</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cypress</td>
<td>759</td>
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<tr>
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<tr>
<td>Stanton</td>
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<tr>
<td>Unincorporated</td>
<td>215</td>
</tr>
<tr>
<td><strong>Home Wellness</strong></td>
<td>21</td>
</tr>
</tbody>
</table>

*Home Wellness*: a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Figures 1, 2, & 3 are referenced in the report.