9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 2nd QUARTER ACTIVITY REPORT
OCTOBER - DECEMBER 2018
ALL REGIONS

Response Time Compliance

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Dispatches

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

Transports

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.

ALL REGIONS COMPLIANCE
- Region A: 97.09%
- Region B: 97.04%
- Region C: 97.39%
- Region D: 98.76%
- Region E: 98.22%

ALL REGIONS DISPATCHES: 19908
- Region A: 1681
- Region B: 3540
- Region C: 5362
- Region D: 4351
- Region E: 4974
  Home Wellness: 80

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