9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 2nd QUARTER ACTIVITY REPORT
OCTOBER - DECEMBER 2018
REGION A
(Placentia, Yorba Linda, Unincorporated Brea)
Emergency Ambulance Service, Inc.

Response Time Compliance

REGION COMPLIANCE

- Placentia: 98.10%
- Yorba Linda: 96.38%
- Unincorporated Brea: 87.50%

REGION DISPATCHES

- Placentia: 735
- Yorba Linda: 938
- Unincorporated Brea: 8

REGION TRANSPORTS

- Placentia: 514
- Yorba Linda: 649
- Unincorporated Brea: 5

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.