9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 1st QUARTER ACTIVITY REPORT
JULY - SEPTEMBER 2018
ALL REGIONS

Response Time Compliance

![Diagram showing response time compliance]

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches

![Pie chart showing dispatches]

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Transports

![Pie chart showing transports]

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

ALL REGIONS COMPLIANCE
- 97.68%
  - Region A: 97.45%
  - Region B: 97.25%
  - Region C: 96.94%
  - Region D: 98.74%
  - Region E: 97.91%

ALL REGIONS DISPATCHES
- 19496
  - Region A: 1610
  - Region B: 3646
  - Region C: 5225
  - Region D: 4402
  - Region E: 4613
  - Home Wellness: 76

ALL REGIONS TRANSPORTS
- 12662
  - Region A: 1140
  - Region B: 2447
  - Region C: 3232
  - Region D: 2840
  - Region E: 3003