FISCAL YEAR 2018/2019 1st QUARTER ACTIVITY REPORT
JULY - SEPTEMBER 2018
REGION D
(Laguna Woods, Laguna Niguel, Laguna Hills, Dana Point, Aliso Viejo, Unincorporated Areas)

Response Time Compliance

REGION COMPLIANCE

- Aliso Viejo: 99.11%
- Dana Point: 98.00%
- Laguna Hills: 99.58%
- Laguna Niguel: 98.70%
- Laguna Woods: 98.58%
- Unincorporated: 100.00%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Dispatches

REGION DISPATCHES

- Aliso Viejo: 605
- Dana Point: 851
- Laguna Hills: 764
- Laguna Niguel: 885
- Laguna Woods: 1288
- Unincorporated: 9
- Home Wellness: 55

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

Transports

REGION TRANSPORTS

- Aliso Viejo: 405
- Dana Point: 526
- Laguna Hills: 506
- Laguna Niguel: 561
- Laguna Woods: 839
- Unincorporated: 3

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.