9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2018/2019 1st QUARTER ACTIVITY REPORT
JULY - SEPTEMBER 2018
REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

<table>
<thead>
<tr>
<th>REGION COMPLIANCE</th>
<th>Required 90%</th>
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<tbody>
<tr>
<td>Tustin</td>
<td>97.27%</td>
</tr>
<tr>
<td>Irvine</td>
<td>96.82%</td>
</tr>
<tr>
<td>Villa Park</td>
<td>94.59%</td>
</tr>
<tr>
<td>Unincorporated</td>
<td>96.96%</td>
</tr>
</tbody>
</table>

97.27% 96.82% 94.59% 96.96%

90%

REGION DISPATCHES | 5225
Tustin           | 1665
Irvine           | 3238
Villa Park       | 81
Unincorporated  | 241

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

Dispatches

Transports