**FISCAL YEAR 2018/2019 1st QUARTER ACTIVITY REPORT**
**JULY - SEPTEMBER 2018**
**REGION B**
(Cypress, La Palma, Los Alamitos, Seal Beach, Stanton, Unincorporated Areas)

**Response Time Compliance**

![Response Time Compliance](image1)

**Fig. 1:** Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

** Dispatches **

![Dispatches](image2)

**Fig. 2:** Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

**Transports**

![Transports](image3)

**Fig. 3:** Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

**REGION COMPLIANCE**

- Cypress: 98.12%
- La Palma: 97.30%
- Los Alamitos: 98.28%
- Seal Beach: 96.64%
- Stanton: 97.62%
- Unincorporated: 94.79%

**REGION DISPATCHES**

- Cypress: 3646
- La Palma: 723
- Los Alamitos: 424
- Seal Beach: 1004
- Stanton: 861
- Unincorporated: 322
- Home Wellness: 21

**REGION TRANSPORTS**

- Cypress: 2447
- La Palma: 500
- Los Alamitos: 219
- Seal Beach: 304
- Stanton: 602
- Unincorporated: 590

**Home Wellness:** a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

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