FISCAL YEAR 2017/2018 4th QUARTER ACTIVITY REPORT
APRIL - JUNE 2018
REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

REGION COMPLIANCE
- Tustin: 97.49%
- Irvine: 96.47%
- Villa Park: 93.26%
- Unincorporated: 95.08%

REGION DISPATCHES
- Tustin: 1555
- Irvine: 3265
- Villa Park: 90
- Unincorporated: 275

REGION TRANSPORTS
- Tustin: 1023
- Irvine: 2026
- Villa Park: 69
- Unincorporated: 149

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border