

9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2017/2018 1st QUARTER ACTIVITY REPORT
JULY - SEPTEMBER 2017
ALL REGIONS

Response Time Compliance

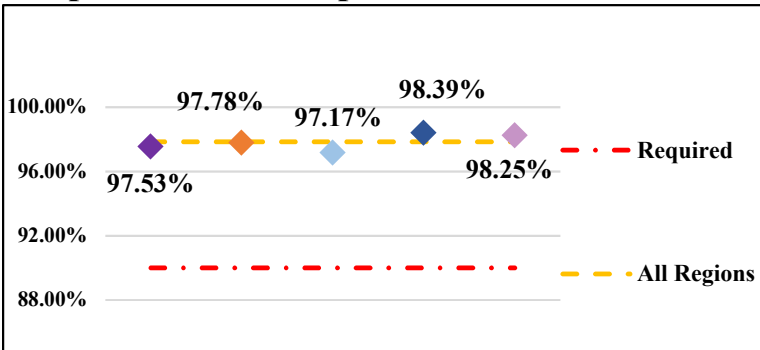


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

ALL REGIONS COMPLIANCE	97.85%
Region A	97.53%
Region B	97.78%
Region C	97.17%
Region D	98.39%
Region E	98.25%

Dispatches

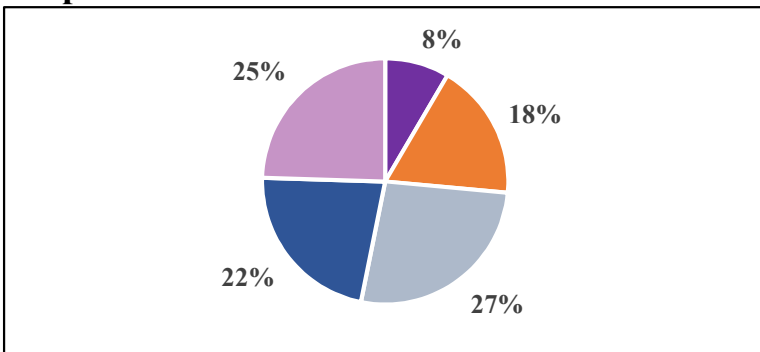


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border

ALL REGIONS DISPATCHES	19192
Region A	1621
Region B	3461
Region C	5121
Region D	4279
Region E	4710
Home Wellness	94

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Transports

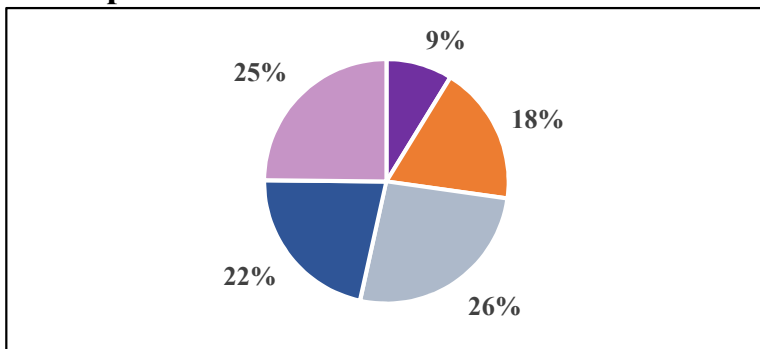


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border

ALL REGIONS TRANSPORTS	12561
Region A	1105
Region B	2317
Region C	3292
Region D	2726
Region E	3121