**County of Orange Health Care Agency**
**EMERGENCY MEDICAL SERVICES**
405 W. 5th Street, Suite 301-A
Santa Ana, CA 92701

**9-1-1 EMERGENCY AMBULANCE**
**FISCAL YEAR 2016/2017 4th QUARTER ACTIVITY REPORT**
**APRIL - JUNE 2017**
**REGION B**
(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated Areas)
Care Ambulance Service, Inc.

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**Response Time Compliance**

- **Region Compliance**: 98.05%
  - Cypress: 98.13%
  - La Palma: 95.65%
  - Los Alamitos: 98.31%
  - Seal Beach: 98.34%
  - Stanton: 98.42%
  - Unincorporated: 97.83%

**Fig. 1**: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

**Dispatches**

- **Region Dispatches**: 3448
  - Cypress: 679
  - La Palma: 298
  - Los Alamitos: 373
  - Seal Beach: 1169
  - Stanton: 732
  - Unincorporated: 197
  - Home Wellness: 17

**Fig. 2**: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for calls outside the region border.

**Transports**

- **Region Transports**: 2210
  - Cypress: 460
  - La Palma: 202
  - Los Alamitos: 266
  - Seal Beach: 623
  - Stanton: 514
  - Unincorporated: 145

**Fig. 3**: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls outside the region border.