9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2015/2016 4th QUARTER ACTIVITY REPORT
APRIL - JUNE 2016
REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

![Graph showing response time compliance for different areas.]

**REGION COMPLIANCE**
- **Tustin**: 98.6%
- **Irvine**: 99.0%
- **Villa Park**: 99.0%
- **Unincorporated**: 99.5%

**REGION DISPATCHES**
- **Tustin**: 1426
- **Irvine**: 2970
- **Villa Park**: 97
- **Unincorporated**: 206

**Home Wellness**: 1

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

**REGION TRANSPORTS**
- **Tustin**: 957
- **Irvine**: 1882
- **Villa Park**: 64
- **Unincorporated**: 86

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border.

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border.