9-1-1 EMERGENCY AMBULANCE
FISCAL YEAR 2015/2016 4th QUARTER ACTIVITY REPORT
APRIL - JUNE 2016
REGION B
(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

![Response Time Compliance Graph]

**Fig. 1:** Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE
- Cypress: 99.5%
- La Palma: 99.1%
- Los Alamitos: 99.0%
- Seal Beach: 98.8%
- Stanton: 99.2%
- Unincorporated: 99.2%

Dispatches

![Dispatches Graph]

**Fig. 2:** Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

REGION DISPATCHES
- Cypress: 644
- La Palma: 226
- Los Alamitos: 416
- Seal Beach: 1035
- Home Wellness: 23
- Stanton: 707
- Unincorporated: 121

*Home Wellness* - a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system, responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Transports

![Transports Graph]

**Fig. 3:** Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border

REGION TRANSPORTS
- Cypress: 467
- La Palma: 159
- Los Alamitos: 274
- Seal Beach: 621
- Stanton: 491
- Unincorporated: 87