



County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701



**9-1-1 EMERGENCY AMBULANCE
 FISCAL YEAR 2015/2016 3rd QUARTER ACTIVITY REPORT
 JANUARY - MARCH 2016
 REGION E**

(Lake Forest, Mission Viejo, Rancho Santa Margarita, San Juan Capistrano, Unincorporated Areas)
 Care Ambulance Service, Inc.

Response Time Compliance

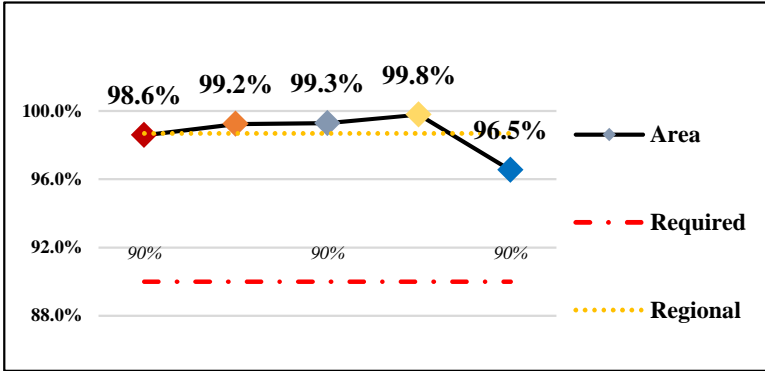


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	98.68%
Lake Forest	99%
Mission Viejo	99%
Rancho Santa Margarita	99%
San Juan Capistrano	100%
Unincorporated	97%

Dispatches

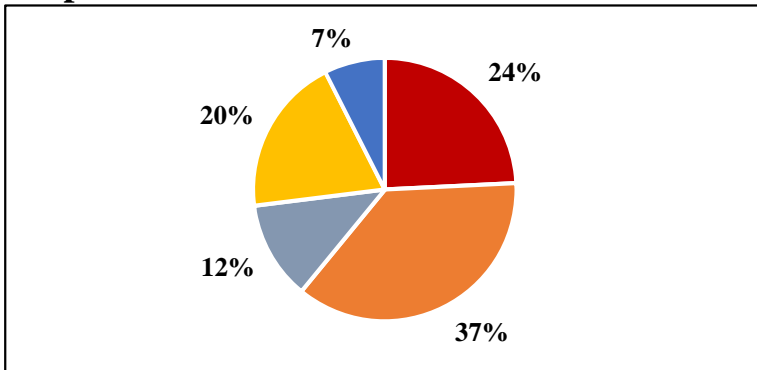


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

REGION DISPATCHES	4637
Lake Forest	1123
Mission Viejo	1702
Rancho Santa Margarita	561
San Juan Capistrano	905
Unincorporated	346

Transports

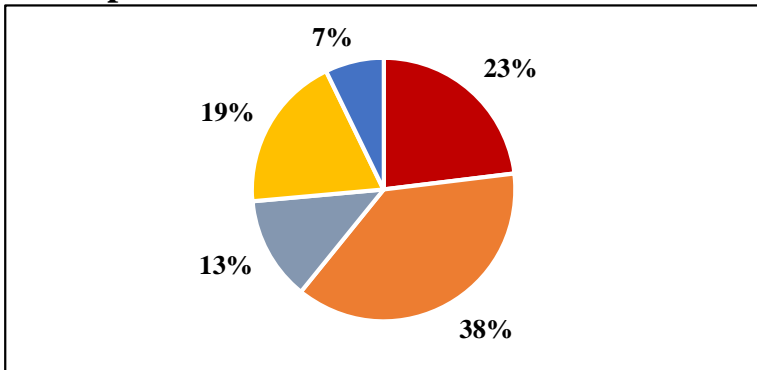


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border.

REGION TRANSPORTS	3106
Lake Forest	716
Mission Viejo	1173
Rancho Santa Margarita	396
San Juan Capistrano	597
Unincorporated	224