

**9-1-1 EMERGENCY AMBULANCE  
FISCAL YEAR 2015/2016 2nd QUARTER ACTIVITY REPORT  
OCTOBER - DECEMBER 2015  
REGION E**

(Lake Forest, Mission Viejo, Rancho Santa Margarita, San Juan Capistrano, Unincorporated Areas)  
Care Ambulance Service, Inc.

**Response Time Compliance**

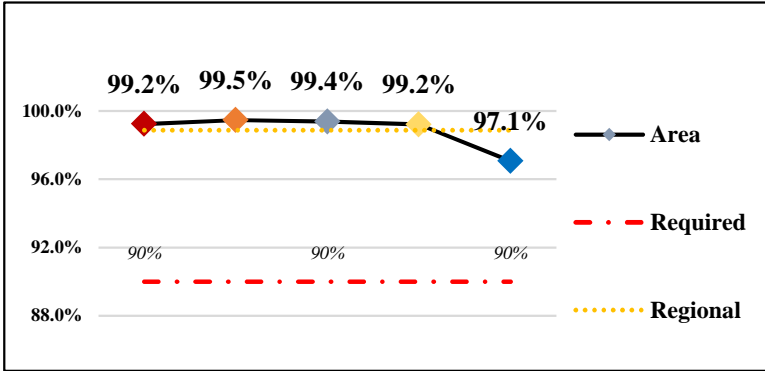


Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

REGION COMPLIANCE	98.87%
Lake Forest	99%
Mission Viejo	99%
Rancho Santa Margarita	99%
San Juan Capistrano	99%
Unincorporated	97%

**Dispatches**

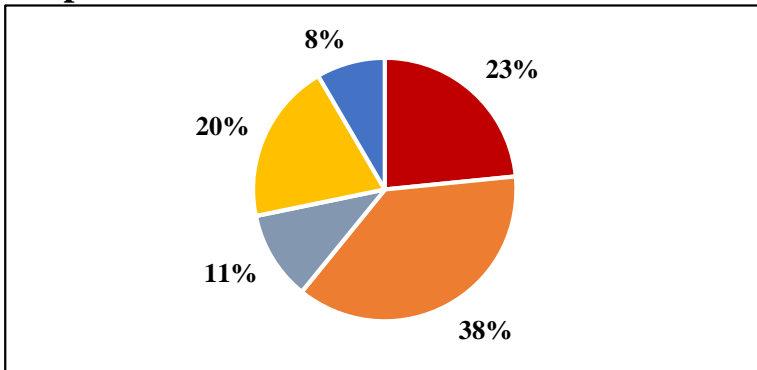


Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

REGION DISPATCHES	4447
Lake Forest	1040
Mission Viejo	1666
Rancho Santa Margarita	486
San Juan Capistrano	880
Unincorporated	375

**Transports**

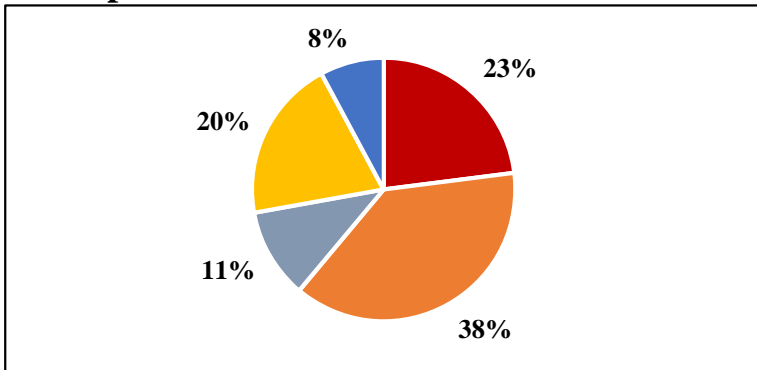


Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, excluding calls on the region border.

REGION TRANSPORTS	3038
Lake Forest	698
Mission Viejo	1158
Rancho Santa Margarita	337
San Juan Capistrano	606
Unincorporated	239