Response Time Compliance

REGION COMPLIANCE 98.26%
- Tustin 99.4%
- Irvine 98.9%
- Villa Park 97.9%
- Unincorporated 96.9%

REGION DISPATCHES 4556
- Tustin 1161
- Irvine 2912
- Villa Park 72
- Unincorporated 389

REGION TRANSPORTS 3048
- Tustin 776
- Irvine 1960
- Villa Park 72
- Unincorporated 240

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance