



County of Orange Health Care Agency  
 EMERGENCY MEDICAL SERVICES  
 405 W. 5th Street, Suite 301-A  
 Santa Ana, CA 92701

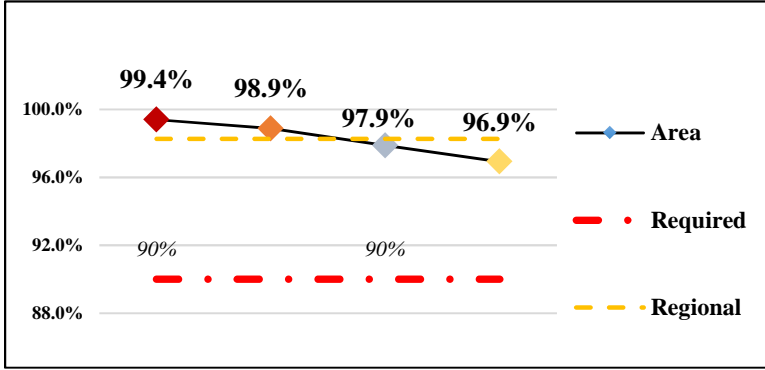


**9-1-1 EMERGENCY AMBULANCE  
 FISCAL YEAR 2015/2016 2nd QUARTER ACTIVITY REPORT  
 OCTOBER - DECEMBER 2015  
 REGION C**

(Tustin, Irvine, Villa Park, Unincorporated Areas)  
 Care Ambulance Service, Inc.

*REVISED 4.12.16 FOR CORRECTION TO DECEMBER CALL DATA*

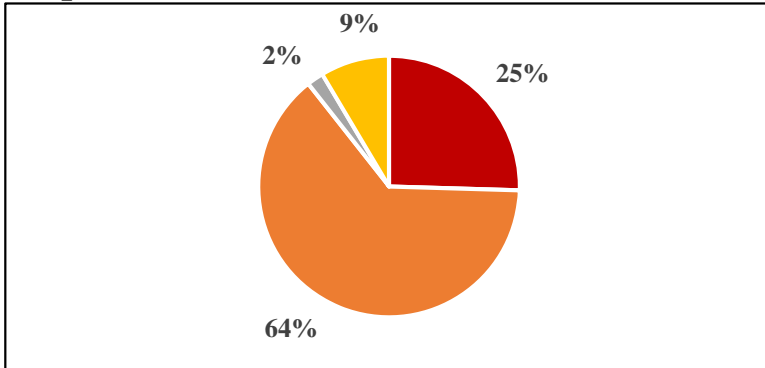
**Response Time Compliance**



|                          |               |
|--------------------------|---------------|
| <b>REGION COMPLIANCE</b> | <b>98.26%</b> |
| <b>Tustin</b>            | 99.4%         |
| <b>Irvine</b>            | 98.9%         |
| <b>Villa Park</b>        | 97.9%         |
| <b>Unincorporated</b>    | 96.9%         |

*Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area*

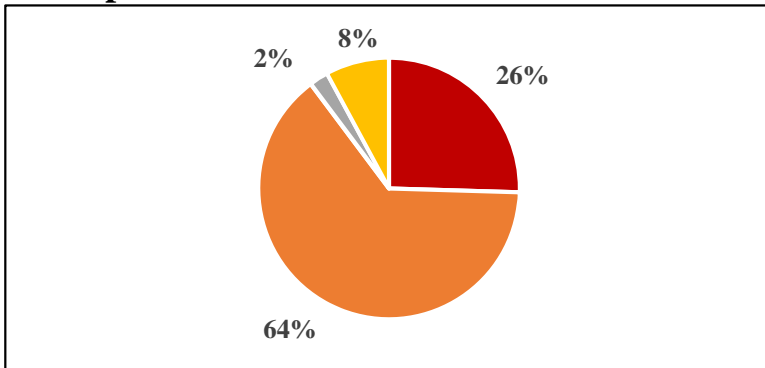
**Dispatches**



|                          |             |
|--------------------------|-------------|
| <b>REGION DISPATCHES</b> | <b>4556</b> |
| <b>Tustin</b>            | 1161        |
| <b>Irvine</b>            | 2912        |
| <b>Villa Park</b>        | 94          |
| <b>Unincorporated</b>    | 389         |

*Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls*

**Transports**



|                          |             |
|--------------------------|-------------|
| <b>REGION TRANSPORTS</b> | <b>3048</b> |
| <b>Tustin</b>            | 776         |
| <b>Irvine</b>            | 1960        |
| <b>Villa Park</b>        | 72          |
| <b>Unincorporated</b>    | 240         |

*Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance*