**9-1-1 EMERGENCY AMBULANCE**

FISCAL YEAR 2015/2016 2nd QUARTER ACTIVITY REPORT

OCTOBER - DECEMBER 2015

REGION B

(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated Areas)

Care Ambulance Service, Inc.

![Graph](image1.png)

**Response Time Compliance**

- **Region Compliance**: 98.83%
  - Cypress: 99%
  - La Palma: 98%
  - Los Alamitos: 100%
  - Seal Beach: 99%
  - Stanton: 99%
  - Unincorporated: 98%

**Dispatches**

- **Region Dispatches**: 3127
  - Cypress: 584
  - La Palma: 201
  - Los Alamitos: 397
  - Seal Beach: 1145
  - Home Wellness: 33
  - Stanton: 688
  - Unincorporated: 112

**Transports**

- **Region Transports**: 2055
  - Cypress: 400
  - La Palma: 140
  - Los Alamitos: 264
  - Seal Beach: 730
  - Stanton: 450
  - Unincorporated: 71

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**Fig. 1**: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

**Fig. 2**: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls

**Fig. 3**: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance