9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT
JUNE - SEPTEMBER 2015
REGION D
(Laguna Woods, Laguna Niguel, Laguna Hills, Dana Point, Aliso Viejo, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

REGION DISPATCHES 99.35%
- Laguna Woods 98%
- Laguna Niguel 99%
- Laguna Hills 100%
- Dana Point 99%
- Aliso Viejo 100%

REGION TRANSPORTS 3437
- Laguna Woods 1021
- Laguna Niguel 738
- Laguna Hills 527
- Dana Point 666
- Aliso Viejo 485

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls on the region border.

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance, not including calls on the our side the region border.