REGION DISPATCHES 99%
- Tustin 99%
- Irvine 99%
- Villa Park 100%
- Unincorporated 97%

REGION DISPATCHES 5864
- Tustin 1534
- Irvine 3702
- Villa Park 90
- Unincorporated 538

REGION TRANSPORTS 3914
- Tustin 1060
- Irvine 2445
- Villa Park 61
- Unincorporated 348

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance