9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT
JUNE - SEPTEMBER 2015
REGION B
(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated)
Care Ambulance Service, Inc.

**REGION DISPATCHES 97.84%**
- Cypress: 97%
- La Palma: 97%
- Los Alamitos: 99%
- Seal Beach: 98%
- Stanton: 98%
- Unincorporated: 97%

**REGION TRANSPORTS 2790**
- Cypress: 504
- La Palma: 194
- Los Alamitos: 354
- Seal Beach: 977
- Stanton: 631
- Unincorporated: 130

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**Response Time Compliance**

- Cypress: 97%
- La Palma: 97%
- Los Alamitos: 99%
- Seal Beach: 98%
- Stanton: 98%
- Unincorporated: 97%

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**Dispatches**

- Cypress: 23%
- La Palma: 18%
- Los Alamitos: 6%
- Seal Beach: 12%
- Home Wellness: 4%
- Unincorporated: 37%

**REGION DISPATCHES 4121**
- Cypress: 727
- La Palma: 254
- Los Alamitos: 482
- Seal Beach: 1549
- Home Wellness: 40
- Stanton: 937
- Unincorporated: 172

*Home Wellness - a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches*

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**Transports**

- Cypress: 22%
- La Palma: 18%
- Los Alamitos: 7%
- Seal Beach: 13%
- Stanton: 5%
- Unincorporated: 35%

**REGION TRANSPORTS 2790**
- Cypress: 504
- La Palma: 194
- Los Alamitos: 354
- Seal Beach: 977
- Stanton: 631
- Unincorporated: 130

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*Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area*

*Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls*

*Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance