DATE: March 13, 2020

TO: EMS DISTRIBUTION

FROM: TAMMI McCONNELL, MSN, RN, PNM, ORANGE COUNTY EMS DIRECTOR

SUBJECT: HEALTH CARE AGENCY – AGENCY OPERATIONS CENTER HIGH LEVEL (I) ACTIVATION

The Health Care Agency (HCA) Agency Operations Center (AOC) has increased activation to HIGH Level (I). AOC hours of operation will remain from 8:30 a.m. to 5:00 p.m Monday through Friday. This level of activation is increased to support support public health and medical system participants and will coordinate system needs according to local policies and procedures.

Inquiries, Questions, Resource Requests:

Public questions / inquiries should be referred to: Public Health Referral Line 800-564-8448

Media inquiries should be forwarded to igood@ochca.com or Media Line 714-834-2178

All Hospitals and Health Care Providers are encouraged to access the HCA – Agency Operations at: http://www.healthdisasteroc.org/ems/health_emergency_management/hca_agency_operations_center

Note: *If your primary business interest does NOT require a medical certification or license you are NOT a healthcare provider

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