9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT
JUNE – SEPTEMBER 2015
REGION A
(Placentia, Yorba Linda, Unincorporated Areas)

Response Time Compliance

REGION DISPATCHES 99.34%
- Placentia 99.76%
- Yorba Linda 98.92%

REGION TRANSPORTS 1297
- Placentia 593
- Yorba Linda 704

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area.

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls.

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance.
9-1-1 EMERGENCY AMBULANCE
QUARTERLY ACTIVITY REPORT
JUNE – SEPTEMBER 2015
REGION B
(Cypress, La Palma, Los Alamitos, Midway City, Seal Beach, Stanton, Unincorporated)
Care Ambulance Service, Inc.

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 98% for an Exclusive Operating Area

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency. Ambulance response, regardless of the final outcome and does not account for duplicate calls

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance
9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT
JUNE - SEPTEMBER 2015
REGION C
(Tustin, Irvine, Villa Park, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

REGION DISPATCHES 99%
- Tustin 99%
- Irvine 99%
- Villa Park 100%
- Unincorporated 97%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 99% for an Exclusive Operating Area

Dispatches

REGION DISPATCHES 5864
- Tustin 1534
- Irvine 3702
- Villa Park 90
- Unincorporated 538

Home Wellness: a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCTA; not included in total dispatches

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls

Transports

REGION TRANSPORTS 3914
- Tustin 1060
- Irvine 2445
- Villa Park 61
- Unincorporated 348

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance
County of Orange Health Care Agency
EMERGENCY MEDICAL SERVICES
405 W. 5th Street, Suite 301-A
Santa Ana, CA 92701

9-1-1 EMERGENCY AMBULANCE
QUARTERLY ACTIVITY REPORT
JUNE - SEPTEMBER 2015
REGION D
(Laguna Woods, Laguna Niguel, Laguna Hills, Dana Point, Aliso Viejo, Unincorporated Areas)
Care Ambulance Service, Inc.

Response Time Compliance

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REGION DISPATCHES 99.35%
- Laguna Woods 98%
- Laguna Niguel 99%
- Laguna Hills 100%
- Dana Point 99%
- Aliso Viejo 100%

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 98% for an Exclusive Operating Area

Dispatches

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REGION DISPATCHES 4982
- Laguna Woods 1586
- Home Wellness 100
- Laguna Niguel 1041
- Laguna Hills 749
- Dana Point 961
- Aliso Viejo 645

Home Wellness: a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCTA; not included in total dispatches

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls on the region border.

Transports

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REGION TRANSPORTS 3437
- Laguna Woods 1021
- Laguna Niguel 738
- Laguna Hills 527
- Dana Point 666
- Aliso Viejo 485

Fig. 3: Transport – the movement of a patient from the scene of a dispatch, not including calls on the our side the region border.
9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT
JUNE - SEPTEMBER 2015
REGION E
(Lake Forest, Mission Viejo, Rancho Santa Margarita, San Juan Capistrano, Unincorporated)
Care Ambulance Service, Inc.

Response Time Compliance

- Area 99% 99% 99% 99% 98%
- Required
- Regional

Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area

Dispatches
- Lake Forest 8%
- Mission Viejo 19%
- Rancho Santa Margarita 11%
- San Juan Capistrano 36%
- Unincorporated 26%

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency. Ambulance response, regardless of the final outcome and does not account for duplicate calls or calls outside the region border

Region Dispatches 5561
- Lake Forest 1424
- Mission Viejo 1984
- Rancho Santa Margarita 637
- San Juan Capistrano 1081
- Unincorporated 435

Region Transports 3866
- Lake Forest 991
- Mission Viejo 1430
- Rancho Santa Margarita 432
- San Juan Capistrano 717
- Unincorporated 296

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency. Ambulance, excluding calls on the region border.