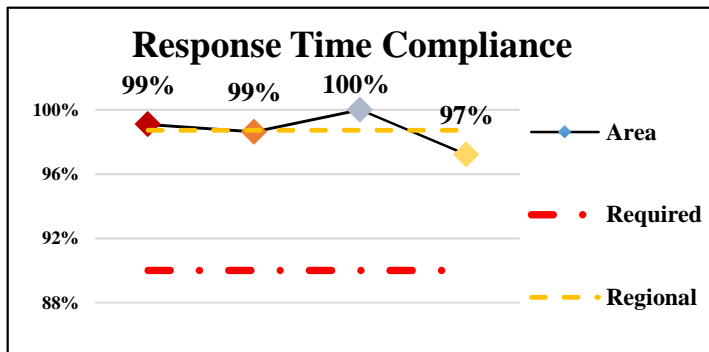




County of Orange Health Care Agency
 EMERGENCY MEDICAL SERVICES
 405 W. 5th Street, Suite 301-A
 Santa Ana, CA 92701

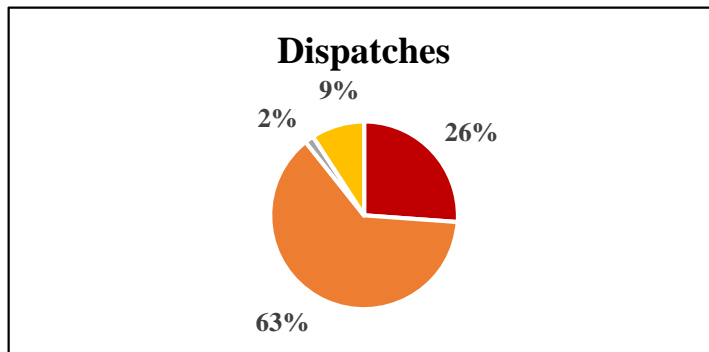


9-1-1 EMERGENCY AMBULANCE QUARTERLY ACTIVITY REPORT JUNE - SEPTEMBER 2015 REGION C (Tustin, Irvine, Villa Park, Unincorporated Areas) Care Ambulance Service, Inc.



REGION DISPATCHES	99%
Tustin	99%
Irvine	99%
Villa Park	100%
Unincorporated	97%

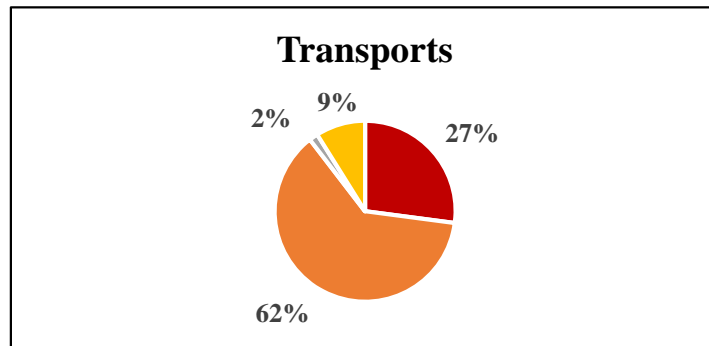
Fig. 1: Response Time Performance – combination of dispatch, system deployment & ambulance maintenance required to meet monthly compliance rate of 90% for an Exclusive Operating Area



REGION DISPATCHES	5864
Tustin	1534
Irvine	3702
Villa Park	90
Unincorporated	538

Home Wellness- a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches

Fig. 2: Dispatch – a call for service requiring a 9-1-1 Emergency Ambulance response, regardless of the final outcome and does not account for duplicate calls



REGION TRANSPORTS	3914
Tustin	1060
Irvine	2445
Villa Park	61
Unincorporated	348

Fig. 3: Transport – the movement of a patient from the scene of a dispatch to a hospital by a 9-1-1 Emergency Ambulance