**9-1-1 EMERGENCY AMBULANCE ACTIVITY REPORT**

**JUNE 2015**

**REGION B**

(Cypress, La Palma, Los Alamitos, Seal Beach, Stanton, Unincorporated Areas)

Care Ambulance Service, Inc.

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### RESPONSE TIME COMPLIANCE

- **Area Contract Compliance**: 100%
- **Required Contract Compliance**: 98%
- **Regional Compliance**: 95%

#### COMPLIANCE PERCENTAGE

- 102%
- 100%
- 98%
- 96%
- 94%
- 92%
- 90%
- 88%
- 86%
- 84%

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#### REGION COMPLIANCE

- **Cypress**: 98%
- **La Palma**: 97%
- **Los Alamitos**: 100%
- **Seal Beach**: 98%
- **Stanton**: 98%
- **Unincorporated**: 95%

**REGION 97.67%**

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#### DISPATCHES

<table>
<thead>
<tr>
<th>Region</th>
<th>Dispatches</th>
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</thead>
<tbody>
<tr>
<td>Cypress</td>
<td>178</td>
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<tr>
<td>La Palma</td>
<td>65</td>
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<tr>
<td>Los Alamitos</td>
<td>104</td>
</tr>
<tr>
<td>Seal Beach</td>
<td>379</td>
</tr>
<tr>
<td>Home Wellness</td>
<td>17</td>
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<tr>
<td>Stanton</td>
<td>204</td>
</tr>
<tr>
<td>Unincorporated</td>
<td>39</td>
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</tbody>
</table>

**REGION 974**

*Home Wellness - a call for public assistance (lift assist, back to bed, etc.) received/dispatched through the 9-1-1 system; responded to by BLS Ambulance without ALS/OCFA; not included in total dispatches*

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#### TRANSPORTS

<table>
<thead>
<tr>
<th>Region</th>
<th>Transports</th>
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</thead>
<tbody>
<tr>
<td>Cypress</td>
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<td>La Palma</td>
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<tr>
<td>Los Alamitos</td>
<td>82</td>
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<td>Seal Beach</td>
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<tr>
<td>Stanton</td>
<td>120</td>
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<td>Unincorporated</td>
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</table>

**REGION 631**

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*Fig. 1: Response Time Performance – Combination of dispatch times, system deployment, and field operations that are required to meet a monthly contract compliance rate of 90% within a region.*

*Fig. 2: Dispatches – The number of calls for service requiring a 9-1-1 Emergency Ambulance response.*

*Fig. 3: Transport – The number of calls that resulted in the movement of a patient from the scene of an incident to a hospital by a 9-1-1 emergency ambulance.*