

COUNTY OF ORANGE HEALTH CARE AGENCY

HEALTH DISASTER MANAGEMENT EMERGENCY MEDICAL SERVICES

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DATE:

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April 8, 2015

TO:

Emergency Receiving Centers

Orange County Base Hospital Coordinators

FROM:

Laurent Repass, NRP

OC-MEDS Program Manager

SUBJECT: New System

New System for Accessing EMS Reports – Training and Transition Plan

Orange County Emergency Medical Services (OCEMS) administers the countywide EMS information hub known as the Orange County Medical Emergency Data System (OC-MEDS). The system captures Prehospital Care Reports (PCR) posted by EMS providers and includes tools that are used by designated Emergency Receiving Centers (ERC) to view and/or generate printable copies of PCR records. The current tool used by receiving hospitals is called the "Hospital Dashboard".

The software upon which the "Hospital Dashboard" is based is approaching its end of life and needs to be replaced. OCEMS is fully prepared to discontinue the "Hospital Dashboard" and is ready to implement its replacement called the "Hospital Hub". The new "Hospital Hub" will "Go Live" on May 12, 2015 at 9:00 a.m. The existing "Hospital Dashboard" will be discontinued on May 19, 2015 after 9:00 a.m. at which time the new "Hospital Hub" will be the sole method for ERCs to obtain copies of EMS PCR records.

To prepare ERCs for this transition, OCEMS will offer three (3) train-the-trainer opportunities for ERC staff. These training opportunities are designed to provide information and direction on the new "Hospital Hub" so that attendees can train the rest of their staff. ERCs must send at least one (1) administrative and/or training staff member to at least one (1) of the three (3) training dates listed below. ERCs that plan to send staff to one or more of the training classes must register their staff members at least one (1) day before the class they will be attending by contacting our office via email at lrepass@ochca.com. Please include the name, title, representing ERC, and contact information for each person attending.

Date / Time	Training Course	Location
4/29/2015 -	OC-MEDS Hospital Hub	Orange County Fire Authority
10am-12pm	Training for ERC Staff	1 Fire Authority Road, Irvine, CA 92602
4/30/2015 -	OC-MEDS Hospital Hub	Orange County Fire Authority
10am-12pm	Training for ERC Staff	1 Fire Authority Road, Irvine, CA 92602
5/4/2015 -	OC-MEDS Hospital Hub	Orange County Fire Authority
10am-12pm	Training for ERC Staff	1 Fire Authority Road, Irvine, CA 92602

Any questions regarding the implementation of the new "Hospital Hub" may be directed to me via email.